

Below are the basic steps which need to be followed when using your Thuraya SG-2520 or Thuraya SO-2510 phones for the first time or if the phones have been dormant over a long period of time.

- Press Menu
- Select Settings
- Select Security
- Select Factory reset (use 0000 as the security code)
- OK.

- Press Menu
- Select Navigation
- Select Current position to get the GPS location. The phone will show “Acquiring” on the screen.

After acquiring process which takes 1- 5 minutes, the GPS co-ordinates will appear.

At this stage you can go back to the main screen and you should be able to see “Thuraya + the country code” if all has worked well.

If not,

- Press Menu
- Select Network
- Search mode
- Select Manual
- OK and wait for about 5-20 minutes until you get “Thuraya”.

Once “Thuraya” appears on the screen, select it and the phone will start requesting for the network.

After the “Requesting” process, the following message will appear “Thuraya +country code”. this is an indication that you have been successful.